

## Progress with Committee Resolutions

Date of Meeting	Item number and title	Resolution	Progress
20 February 2014	6. Your Voice Complaints Performance – Quarter 3	<i>(a) note the performance of services in responding to complaints, and (b) recommends that work be undertaken with the Council's services to enable a report to be presented to Members in the autumn on the Council's performance in dealing with complaints and the nature of complaints received.</i>	The analysis will be undertaken and the results will be reported within the 'Your Voice' report scheduled for November 2014